## Middleware Features

**Customer Service** 

Training

Consulting

Careers

About Us

Auto Verification
Data Mining
Multi-Site/Multi-LIS
LIS Backup
Integrated QC

## Operational Efficiency

Storage & Retrieval Regulatory Compliance

## An Operational Efficiency Story

Using Instrument Manager  $^{\text{TM}}$  (IM) from Data Innovations, St-Jansdal Hospital had honed their autoverification rules so well that only 1% of their samples required manual review. Their challenge: "How do we know when a sample needs review?" They turned to IM's Notifier feature. In addition to pop-up messages and emails, a centrally mounted light pole alerts technologists when there is an exception, further increasing the labs efficiency and improving their workflow.

- Automatic notification to lab personnel when intervention is needed
- 99% reduction in CC/IA samples requiring manual review
- Real-time QC monitoring integrated with autoverification
- Reduced staff fatigue while experiencing a 10% increase in volume

**St. Jansdal Ziekenhuis** Harderwijk, Netherlands

For the full case history visit our site:

www.datainnovations.com/AboutUs/CustomerSuccessStories





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